

Quality Policy

1.0 Purpose

1.1 RGL Reservoir Management Inc. (RGL) is an oil and gas engineering, manufacturing, and service company specializing in sand control and flow control technologies and solutions. Our Quality Management System (QMS) is designed to achieve the necessary standards, reduce non-conformance and meet expectations. RGL is committed to taking steps to achieve quality, in all we do.

Quality is a Habit at RGL.

It's the Way we do Business.

Do it Right the First Time.



2.0 Responsibility

2.1 Senior management, managers, supervisors, employees, contractors and subcontractors, are all equally responsible and accountable for our quality objectives. Active participation by everyone, every day, in every job is necessary to achieve the quality we all strive for.

2.2 All RGL personnel are required to be aware of and comply with all the applicable company's quality programs, policies and practices.

3.0 Standards and Policy

3.1 In fulfilling this commitment to *Target Quality*, RGL will promote a quality culture. Senior management supports the program's objectives by providing the necessary resources, including proper equipment, training, positive workplace policies and comprehensive quality work procedures.

3.2 Our aim is to:

- Understand our customers' requirements and meet all requirements and expectations.
- Comply with internal and external standards for design, manufacturing, delivery, quality and safety.
- Motivate ownership of quality work and provide training to ensure staff are competent and capable of delivering on requirements.
- Identify problems, innovate solutions, and execute results, ensuring uncompromising quality and on-time delivery of our products and services.
- Monitor and continually improve the performance of our Quality systems.

R VandenBrand

Rene VandenBrand, CEO

December 4, 2019

Date

ISO Minimum Requirements

A quality policy is a brief statement that aligns with your organization's purpose and strategic direction, provides a framework for [quality objectives](#), and includes a commitment to meet applicable requirements ([ISO 9001](#), customer, [statutory or regulatory](#)) as well as to [continually improve](#).

OLD Wording.

RGL Reservoir Management Inc., a product and service supplier for the Oil and Gas Industry, is committed to maintaining a Quality Management System to meet or exceed the applicable requirements.

Our goals are:

- To periodically review the performance of the Quality Management System and our Quality Objectives to continually improve their effectiveness.
- Understand our customers' requirements to help ensure customer satisfaction.
- Motivate our employees to take ownership of their work and to provide training to ensure our employees are competent and capable of delivering on requirements.
- Identify and solve problems to avoid compromising the quality and delivery of our products & services.

This quality policy is regularly communicated to our employees and reviewed by the management team for its continuing suitability.

Rene VandenBrand
Chief Executive Officer

Date